DORAL, FL 33166 | (214) 289-1254 | samuelthenm@gmail.com
LinkedIn | Portfolio

LUIS SAMUEL THEN

Professional Summary

I may not have received a Hogwarts letter or fought orcs in Middle-earth, but I build dashboards and tools that solve real business problems. Experienced in data analysis, reporting, and operations, I turn complex data into actionable insights. **Bilingual in English and Spanish**.

SKILLS

Technical Skills:
- **SQL:** writing queries, data extraction, validation, integrity checks
- **Python:** (pandas, NumPy) – data cleaning, analysis, basic modeling, API integration
- **Excel:** (advanced) – pivot tables, formulas, data manipulation
- **Data Visualization:** Tableau, Power BI, Looker Studio – dashboards, KPI reporting, interactive visualizations

Collaboration & Workflow:
- SharePoint, teamwork, documenting processes, translating business needs into data solutions

EXPERIENCE

GBS International — *Manager*
JUNE 2018 - PRESENT | MIAMI, FL

- Built dashboards in Tableau and Power BI to visualize key performance indicators, including hotel occupancy, staff utilization, and revenue trends.
- Integrated RESTful APIs and automated data pipelines to ensure accurate and timely reporting across multiple systems.
- Collaborated with cross-functional teams including HR, Sales, and IT to collect, analyze, and report on workforce and operational data.
- Analyzed data to identify patterns, performance gaps, and trends across locations, supporting data-driven recommendations to improve business outcomes.
- Developed reports and insights for stakeholders, enabling strategic decisions on staffing, operations, and resource allocation.
- Implemented automated monitoring tools to track system performance, staff scheduling, and operational metrics, increasing efficiency and consistency across hotels.

United Installers — *Data Analyst*
AUGUST 2016 - MAY 2018 | DALLAS, TX

- Built and maintained dashboards and reports in Power BI and Tableau to monitor operational performance.
- Wrote SQL queries to extract, analyze, and validate data for accuracy.
- Performed trend analysis to provide actionable insights for planning and reporting.
- Partnered with cross-functional teams to translate business requirements into data solutions.

EDUCATION

University of Miami — Boot Camp in Computer Science March 2025: Focusing on Full-Stack Development, JavaScript, and Software Engineering.

Google — Cybersecurity Certificate February 2024: Specializing in secure coding, system monitoring, and risk management.

Google — Data Analyst Certificate February 2023: Skills in data cleaning, analysis, visualization, and reporting.

PUCMM — Bachelor of Science (BS) in Economics July 2014: Expertise in statistical modeling, decision-making, and data analytics.